Using Disk Cleanup to Correct the Display of NEF/NRW Thumbnails in 64-bit Windows 7/Windows Vista

Thank you for choosing Nikon. This document describes what to do if thumbnails for NEF/NRW images do not display correctly in Windows Explorer or Photo Gallery/Photo Viewer after you install the NEF/NRW Codec in 64-bit Windows 7 or Windows Vista:

1. Select Computer in the start menu.
   Click and select Computer to display a list of the storage devices on your computer.

2. Open the system drive “Properties” dialog.
   Right-click the system drive (the drive to which Windows has been installed) and select Properties.

   The system drive “Properties” dialog will be displayed.

   Note that because Disk Cleanup is a Windows system tool, the dialogs and messages displayed by your computer may differ from those shown here.
Click Disk Cleanup.
Open the “General” tab and click Disk Cleanup.

Windows 7: The “Disk Cleanup” dialog will be displayed. Proceed to Step 4.

Windows Vista: The following dialog will be displayed. Click Files from all users on this computer.

If the “User Account Control” dialog is displayed, click Continue. The “Disk Cleanup” dialog will be displayed.
Select **Thumbnails**. In the “Files to delete” list, select (✓) **Thumbnails** and remove the checks (☐) from all other items. Click **OK** to proceed.

A confirmation dialog will be displayed.

**Click Delete Files.**

Click **Delete Files** to replace the existing thumbnails.
6 Close the system drive “Properties” dialog.
When cleanup is complete, click **OK** to close the system drive “Properties” dialog.

![Properties dialog](image)

7 Confirm that thumbnails display correctly.
Open Windows Explorer or Photo Gallery/Photo Viewer and confirm that the thumbnails for NEF/NRW files display correctly.